


## Alarm and Compliance Management

Optimized Alarm and Compliance Management Processes



Staying on top of your alarm and compliance responsibilities across many locations is a growing challenge for multi-site fuel retailers when considering the number of compliance regulations passed down from state and federal EPA regulators.

### Why Monitoring Matters

Even a small release from a UST can cost over \$100K to clean up, not to mention the lost revenue when your site gets shut down. Partner with a provider like Insite360 to help manage your alarms and mitigate your compliance risks through proactive processes that identify issues before they become alarms to ensure you can stay open, informed, and compliant.

### Proprietary Alert Logic and Proactive Monitoring

Proprietary alert logic puts the Insite360 Alarm and Compliance Management solution ahead of many competitive solutions. Overfill, low inventory, and moisture in the UST are just a few events that can trigger an ATG alarm, and Insite360 responds and resolves all these alarms and hundreds more. Our team of analysts securely retrieves data from your ATG to proactively monitor your tanks and identify areas of weakness that need immediate attention and remediation. Our team of highly trained experts can resolve more than 80% of alarms remotely, saving our customers time and money while ensuring they remain compliant with local and federal environmental regulations.

### Outsourcing to Reduce Risk

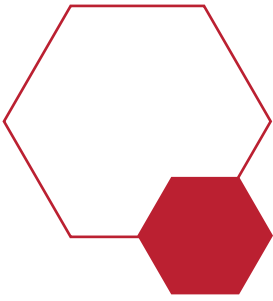
While many companies can provide alarm

and compliance reports, Insite360 provides end-to-end Alarm and Compliance Management solutions tailored to our customers' needs. Our highly skilled analysts do the heavy lifting using 24/7/365 oversight and a suite of add-on services to enhance and improve alarm and compliance management processes for multi-site fuel operators.

By securely retrieving data from your ATG, we look for configuration changes and perform tests to prevent compliance related shutdowns and other business disruptions. Our main goal is to save you time by providing a watchful eye on your ATG while you focus on running your business. We also work diligently to make any repairs remotely to save you money on ASC dispatches.

### Customizable and Configurable

The Insite360 Alarm and Compliance Management solution includes 24/7/365 monitoring of your ATG equipment and the resolution of environmental and compliance issues. We monitor fuel lines, tanks, and sensors by retrieving data from your ATG and ensuring your equipment operates properly. If an alarm is triggered, we troubleshoot and resolve the issues remotely. If we can't resolve the issue remotely, we dispatch an ASC according to our customer's preferences. We also provide Compliance Diagnostic services (monthly or 30-day) to detect tank/line releases. When testing reveals a non-compliant result, we troubleshoot and dispatch an ATC as needed to resolve the issue to ensure your site can remain open and in compliance.



Insite360 brings fuel retailing into the future with powerful technology and analytics empowering global fuel retailers and commercial operators to optimize fuel logistics and pricing; proactively manage environmental compliance; precisely monitor fuel inventory and operations; improve equipment performance; drive improved outcomes using visibility and insights.

Additional services can be added to your Alarm and Compliance Management solution including:

**ISD Alarm Diagnosis and Dispatching** – This service is highly recommended, especially for our California fuel operators. It includes ISD performance reporting, troubleshooting, and dispatching as needed.

**ATG Set-Up Monitoring** – Includes historical backup and periodic setup validation testing. We monitor for unauthorized device configuration changes, which could indicate any number of issues is occurring, such as theft or under or overfill of your tanks.

**Extended Warranty** – This is a recommended additional service because equipment can fail and hardware repairs can be costly. Having repairs done under warranty can save time and money in the long and short run for your business.

**Notice of Violation (NOV) Resolution** – Receiving a NOV can be a concerning and confusing experience for even the most seasoned fuel operator. Add this service, and we will assist with the resolution of your NOVs.

**Permit Management** – We will manage renewals and modifications for permits and/or Certificates of Financial Responsibility submittals.

**Inspection Management** – We will manage visual inspections, compliance pre-inspections, and/or annual testing to ensure you meet your obligation to inspect and test your spill and release detection equipment, and USTs, every 30 days.

**Solving for the future**

Staying on top of your responsibilities related to alarm and compliance management and identifying issues before they become emergencies helps protect your business,

**Key Benefits**

- 24x7 anywhere access to your compliance information via a secure web-portal
- Real-time connection to ATGs at each site, enabling real-time response to critical events
- 24x7x365 support center staffed by qualified technicians to remotely troubleshoot ATG alarms and dispatch an ASC when required
- Access to experienced compliance, regulatory and permitting experts for advice and solutions
- Alarm data archived and available on-demand

customers, and environment. The Insite360 Alarm and Compliance Management solution was designed by industry experts with the flexibility to work with our customers' current processes as an extension of their team. Insite360 Alarm and Compliance Management is the solution fuel retailers need to reduce downtime, minimize onsite repair costs, and remain compliant.

**Why Insite360**

We consistently lead the market by delivering on-demand fuel management solutions for suppliers, distributors, and buyers of petroleum products and other energy commodities. As the market leader, we achieve tremendous savings and operational predictability for our customers by leveraging technology to solve fuel management challenges and standing by our commitment to total customer satisfaction with world-class support.

**Connect with us**

For more information about Alarm and Compliance Management call 713.222.5744 or visit [www.insite360suite.com](http://www.insite360suite.com)



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